illumina

TruGenome™ Clinical Sequencing Services

Frequently Asked Questions

Services

How much does each TruGenome Clinical Sequencing Service cost?

TruGenome Service	Pricing for Standard TAT*	Pricing for Rapid TAT*
Undiagnosed Disease Test	\$9,500	\$11,400
Undiagnosed Disease Trio Test	\$17,500	\$21,000
Undiagnosed Disease Reflex Test	\$9,500	\$11,400
Predisposition Screen	\$9,500	\$11,400
Technical Sequence Data	\$5,000	\$6,000

How long does it take to receive test results?

TruGenome Service	Standard TAT*	Rapid TAT*
Undiagnosed Disease Test	90 days	45 days
Predisposition Screen	90 days	Inquire
Technical Sequence Data	45 days	14 days

* TAT = turnaround time. The Rapid TAT service must be arranged in advance to make sure that a system is reserved to sequence the samples upon arrival.

Do you offer whole-genome sequencing for cancer patients?

Yes, but not for tumor testing.

What services are available for cancer patients?

Whole genome sequencing is only offered for cases of suspected inherited or familial cancer syndromes. We do not currently perform tumor whole genome sequencing, which can be used for the determination of therapeutic interventions.

Will health insurance cover the cost of TruGenome Clinical Sequencing Services?

TruGenome services may or may not be covered by your patient's health insurance plan depending upon the purpose of the test. Each patient must speak with his/her health insurer for more information as each case is unique. Illumina bills the patient, guardian, physician, or hospital directly, and that party is then responsible for seeking reimbursement from insurers as applicable. Illumina does not bill insurance companies directly.

Do you support third-party billing?

No, Illumina does not support third-party billing.

Do you support patient testing in all states in the United States?

We serve patients from all states except New York.

Do you support patient testing worldwide?

We support patient testing in most countries; however, some countries do not allow genetic testing outside of their boundaries or shipment of biologics through customs. It is important to check your country's laws before ordering. The Illumina Clinical Services Laboratory adheres to privacy laws in the United States, irrespective of where the sample originated.

Process

How do I order a TruGenome Clinical Sequencing Service? What is involved?

Details on ordering can be found at www.illumina.com/clinical/illumina_clinical_laboratory/how-to-order.html.

Should I consult a genetic counselor or specialist before testing?

Genetics professionals are expertly trained to review a patient's medical history, including family history and risk for certain genetic diseases, and help determine which test is necessary. They can also help you understand the benefits and limitations of genetic testing for your patient. Therefore, Illumina recommends involving a genetics specialist in a consultant capacity, if not as the managing physician. The following resources can help you locate a genetic specialist near you:

- American College of Medical Genetics (ACMG) Clinic Services Search Engine
- National Society of Genetic Counselors (NSGC) Find a Genetic Counselor
- GeneTests Clinic Directory
- Orphanet Rare Disease Specialists and Institutions

Privacy

Are the data from a TruGenome Clinical Sequencing Service kept private?

Patient information is kept confidential in compliance with all federal and state laws. Illumina returns results to the ordering physician and, when specified, patients. Any additional uses require release from both patient and physician. Learn more:

- The Genetic Information Nondiscrimination Act (GINA)
- The Health Insurance Portability and Accountability Act (HIPAA)

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This laboratory test was developed and its performance characteristics were determined by the Illumina Clinical Services Laboratory (CLIA-certified, CAP-accredited). Consistent with laboratory-developed tests, it has not been cleared or approved by the U.S. Food and Drug Administration. Patients who have any questions or concerns about what they might learn through their genome sequence information should be directed to contact their physician or a genetic counselor. Please note that Illumina does not accept orders for TruGenome Clinical Services from New York.

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